

Situation 1 : You can get everything you want.(情境 1 : 你想要的餐點都有)

At CK fast-food restaurant

Cashier(點餐員)	May I take your order? / What can I get for you today? (今天要點什麼呢?)
Customer	Combo 1 : chicken nuggets and a drink, please. I would like Combo 2 : sausage and a drink, please. Combo 3 : popcorn and a drink, please. (我想要點 1 號 / 2 號 / 3 號餐。)
Cashier	1. Would you like your chicken nuggets / sausage with ketchup or pepper? (您的雞塊/香腸要加番茄醬還是胡椒?) 2. What flavor of popcorn would you like, original or caramel? (您的爆米花想要原味還是焦糖口味?)
Customer	1. With ketchup / pepper. (番茄醬/胡椒) Neither, thank you. (都不用, 謝謝。) 2. Original / caramel. (原味/焦糖。)
Cashier	What drink would you like? (您的飲料要哪種?)
Customer	I would like _____, please. (我想要_____。) (milk tea/ green tea/ lemon tea/ fruit tea/ energy drink)
Cashier	For here or to go? (內用還是外帶?)
Customer	To go. (外帶。)
Cashier	It costs _____ dollars. How would you like to pay? (總共是____元。請問您要用哪種方式付款?)
Customer	Cash / (By) student card / (Through) LinePay. (Here you are.) (現金/學生證(等同悠遊卡)/LinePay。這裡給您。)
Cashier	Thank you, and here is your order. (謝謝, 您的餐點在這裡。)
Customer	Thank you! (謝謝。)

Situation 2 : If something you want is not available..... (情境 2 : 你想要的餐點賣完了)

At CK fast-food restaurant

Cashier(點餐員)	May I take your order? / What can I get for you today?
Customer	Combo 1 : chicken nuggets and a drink, please. I would like Combo 2 : sausage and a drink, please. Combo 3 : popcorn and a drink, please.
Cashier	Sorry, we are out of chicken nuggets / sausage / popcorn. Would you like to order something else? (抱歉，您點的雞塊/香腸/爆米花賣完了。你想要改成哪個餐點?)
Customer	I would like _____. (choose another one 重新選一項) (我想要_____。)
Cashier	1. Would you like your chicken nuggets / sausage with ketchup or pepper? 2. What flavor of popcorn would you like, original or caramel?
Customer	1. With ketchup / pepper. Neither, thank you. 2. Original / caramel.
Cashier	What drink would you like?
Customer	I would like _____, please. (milk tea/ green tea/ lemon tea/ fruit tea/ energy drink)
Cashier	Sorry, we are out of <u>你選的飲料</u> . Would you like to order another drink? (抱歉，您點的飲料沒了。你想要改成哪個飲料?)
Customer	I would like _____. (choose another one 重新選一項)
Cashier	For here or to go?
Customer	To go.
Cashier	It costs _____ dollars. How would you like to pay?
Customer	Cash / (By) student card / (Through) LinePay. (Here you are.)
Cashier	Thank you, and here is your order.
Customer	Thank you!